ICE STORM

WHAT DO I DO AFTER THE ICE STORM?

THE STORM HAS PASSED, BUT THE REAL WORK IS JUST BEGINNING.

ServiceMaster Restore is ready to help restore your property and your peace of mind. To begin recovering from an ice storm, follow these recommendations.

Ice storms can create dangerous conditions even after the weather clears. The following tips will help you navigate the early hours after damage has occurred.

WHAT TO DO

- Seek help from a professional restoration team — ice damage often includes hidden water, roof stress, or burst pipes.
- Check for signs of roof sagging, ceiling cracks, or water leaks inside your home.
- If safe, shut off the water supply if you suspect frozen or burst pipes.
- Use flashlights instead of candles to reduce fire risk during power outages.
- If power is restored, check for blown fuses or signs of electrical issues before using appliances.
- If power has been out for more than 4 hours, clean out the refrigerator.
- Take photos of damage and keep track of all related expenses.

WHAT NOT TO DO

- Do not attempt to remove heavy ice or snow from your roof — this can cause injury or further damage.
- Avoid entering any structure that shows signs of sagging, cracking, or collapse risk.
- Do not use BBQs, propane heaters, or gas stoves indoors for heat — risk of carbon monoxide poisoning is high.
- Don’t go near any downed lines, even if they appear dead — report them immediately.
- Do not ignore minor leaks or drips — they may worsen as thawing continues.