ServiceMASTER Restore

FLOOD CHECKLIST

BEFORE A FLOOD

- [ ] Check your flood zone risk on government maps
- [ ] Purchase or review flood insurance coverage
- [ ] Elevate utilities: electrical panels, HVAC, water heater
- [ ] Install sump pump with battery backup
- [ ] Clear gutters and downspouts
- [ ] Pack a go-bag with food, meds, flashlight, batteries
- [ ] Waterproof documents and valuables
- [ ] Create a family evacuation and communication plan
- [ ] Photograph home and contents for insurance
- [ ] Sign up for emergency alerts and local notifications

DURING A FLOOD

- [ ] Follow evacuation orders immediately
- [ ] Do not drive or walk through floodwaters
- [ ] Move to higher ground or upper floors
- [ ] Shut off power and gas if instructed and is safe
- [ ] Take pets with you
- [ ] Monitor alerts via battery-powered radio
- [ ] Avoid using tap water unless declared safe
- [ ] Keep away from storm drains and sewers

AFTER A FLOOD

- [ ] Wait for official clearance before returning home if evacuated
- [ ] Document all damage and remove any items that may be salvageable from the water
- [ ] Remove as much water as possible by mopping and blotting
- [ ] Open windows to ventilate (if air quality allows)
- [ ] If possible, use fans/dehumidifiers to dry the structure
- [ ] Contact your insurance company and begin claims process
- [ ] Hire a certified restoration company to begin the remediation process
- [ ] Wait for a restoration specialist to remove water-logged items and drywall
- [ ] Watch for mould, foundation cracks, or gas leaks

WHEN RECOVERY CAN BEGIN...

It is likely that ServiceMaster Restore will already be onsite immediately after the event dealing with the most urgent demands.

Once you have contacted your insurance company, you can begin the recovery process with ServiceMaster Restore.

RESTORING PEACE OF MIND®